

## iPhone Usability in HEALTHe NL December 6, 2019

A recent update has enabled iPhone users access to HEALTHe NL using the Google Chrome browser.

HEALTHe NL is now accessible across any digital device that supports a web browser. (Note: Microsoft Edge is not a supported browser)

Google Chrome is the recommended choice for best user experience.

### Previous Updates to HEALTHe NL

#### Telehealth Scheduling in HEALTHe NL

Since **May 10, 2019**, **iScheduler** can now be accessed from HEALTHe NL. Login to HEALTHe NL with your HEALTHe NL username/password. The HEALTHe NL homepage opens, go to the left menu, click the **SCHEDULING** option (last item of the list) click **Telehealth**. Another browser opens displaying iScheduler.

If you cannot access iScheduler, and you believe you need access, please email the Telehealth Coordinator in your RHA for approval.

**EH:** [telehealth@easternhealth.ca](mailto:telehealth@easternhealth.ca)  
**CH:** [telehealth@centralhealth.nl.ca](mailto:telehealth@centralhealth.nl.ca)  
**WH:** [telehealth@westernhealth.nl.ca](mailto:telehealth@westernhealth.nl.ca)  
**LGH:** [telehealth@lghhealth.ca](mailto:telehealth@lghhealth.ca)

#### Last Dispensed Column added and Organ Donor Flag

Since **December 19, 2018** a **last dispensed date column** has been added to the prescription summary. By default, medications are now sorted by this column having the most recently dispensed medication at the top.

An **Organ Donor** flag received from MCP has been added to the Patient's Summary tab, under the demographics section. Two values will be displayed based on MCP data: "Yes" and "Unspecified." If you do not see the organ donor flag on the patient's demographics section you need to clear your browser cache.

## Launching HEALTHe NL from PCI

Since **September 12, 2018** **MEDITECH** users from all RHAs can launch HEALTHe NL from their PCI Module in MEDITECH. To launch HEALTHe NL from MEDITECH, you will need a HEALTHe NL account and have previously logged in. To learn more about how to launch HEALTHe NL from MEDITECH [click here](#).

### eOrdering Referral tool

Since **June 10, 2018** a '**Referrals**' tab was added to HEALTHe NL. The '**Referrals**' tab is used to access myCCath - an application for approved clinicians to order cardiac catheterization.

**Labrador North users** can view the Time Zone displayed on the header of each report in their local time zone (Atlantic AST). To learn how to change the time zone [click here](#).

### Available Information in HEALTHe NL

- ⇒ **MEDITECH** data from each RHA:
- **Eastern Health:** Clinical Documents (dictated reports only, no scanned documents), laboratory results, diagnostic imaging reports & images, and encounters (since April 2015).
  - **Central Health:** Laboratory results and encounters (since September 2016). Clinical documents (dictated reports only, no scan documents), and diagnostic imaging & images (since mid September 2018).
  - **Western Health** laboratory results and encounters (since June 2017). Clinical documents (dictated reports only, no scan documents), and diagnostic imaging (since February 2018).
  - **Labrador-Grenfell Health:** Clinical documents (dictated reports only, no scan documents), laboratory results, diagnostic imaging & images, and encounters (since February 2018).
- ⇒ **Patient medication Profiles** from community pharmacies. 100% of community pharmacies province-wide connected since May 2017.
- ⇒ **Provincial immunization** data from a 2003 year of birth onward.

**Do you want more information about HEALTHe NL or have HEALTHe NL feedback?**

Please email [HEALTHeNLProgram@nlchi.nl.ca](mailto:HEALTHeNLProgram@nlchi.nl.ca) or call our Service Desk 1-877-752-6006.

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